Members can utilize ePay to view and pay their ILRW bill. 

Instructions for ePay are included on the back of this flyer.

Advantages of ePay

- Customer’s can view their basic account information
- Customer’s can view account history
- Secure, online payment center where customer can pay with bank draft, credit card, or debit card
- Sign-up for automatic debit
- Available 24 hours a day/7 days a week
- Payment is immediately reflected on account and viewable for customer
- Email confirmation
- Customer can view a printable receipt

Utilizing ePay

The ePay Interface is login-based, which means the following for our customers:

- Customer must register and setup their own account information

  **ILRW representatives cannot setup an account or take payments over the phone.** Each customer must be able to access the website and enter the information on their own.

- A pin number will be assigned to each customer and only available on the customer’s paper bill.

  **The pin number cannot be obtained from ILRW representatives or through the ePay system.**

- Automatic Debit can only be utilized with a bank account.

  **Automatic Debit cannot be setup with a credit card.**
FIRST-TIME USERS
1. Go to https://epay.4gov.com/ilrw
2. Click on the REGISTER button.
   (Image A)
3. Enter in your information to create your ePay account, as shown in Image B.
   You will need:
   - E-mail address
   - Full Name
   - Password
   - Challenge Questions & Answer
   - ILRW Account Number(s)
4. Once you are logged in, you can view your bill and pay your bill(s).

REGISTERED USERS
1. Go to https://epay.4gov.com/ilrw
2. Enter your e-mail address and password.
3. Click on Log In
4. View and pay your bill(s).

If you have questions when using ePay, there is “help” when you click on the ❓ buttons.