Rural water is tested on a regular basis.
Samples are taken from throughout the system on a monthly basis and results are submitted to the Iowa Department of Natural Resources to make sure ILRW is in compliance with the regulations.

Even in power outages, rural water is still available to you.
Because rural water is not hooked up to your electricity, it still works when the power is out. If ILRW is ever in an outage, backup generators continue to pump water to our customers.

ADVANTAGES OF RURAL WATER

Rural water is softened.
At the treatment plant in Clay County, ILRW uses lime to soften the water. The softness of the water ranges from 7-14 grains per gallon.

Rural water is safe.
The water is coming from a source of water that is monitored by ILRW personnel and a SCADA (Supervisory Control and Data Acquisition) system 24 hours a day, seven days a week.

There is consistent pressure.
At each service location there is a pressure regulator to control the pressure. This way ILRW can adjust the pressure up or down, depending on the customer’s wants or needs.