

SIGN-UP PROCESS

1. Customers can obtain a sign up form by contacting Iowa Lakes Regional Water by phone, fax, e-mail or mail.
2. Customers return the sign-up form along with the hook-up fee of \$450.00 to ILRW by mail.
3. A Service Line Easement and Water User's Agreement is mailed back to customer to fill out and return prior to service installation.
4. A preliminary routing appointment is scheduled with the customer and ILRW personnel to meet and discuss the construction of the service line.
5. The customer and ILRW personnel sign off on the preliminary drawing of the service line construction.
6. Customer is added to the construction list and will be contacted again prior to installation of the service line.

An approximate time frame may be given to the customer as to when their service line will be installed, however, many factors affect this timeframe, including weather. Therefore, this is only a tentative timeframe.

How to Contact ILRW

Phone:

712-262-8847

Fax:

712-262-8241

E-mail:

julie.irmiter@ilrw.org

or

kari.graesing@ilrw.org

Mail:

Iowa Lakes
Regional Water
P.O. Box 555
Spencer, IA 51301