

# MONTHLY BILLING INFORMATION

IMAGE A

**PLEASE NOTE:**  
this is the message area

NAME  
ADDRESS  
CITY, STATE ZIP

**Office Hours:**  
8:00 AM to 5:00 PM  
Monday Thru Friday  
(712) 262-8847  
Visit our website at  
www.llrw.org

**Monthly Billing**

**FOR EMERGENCY AFTER HOURS ASSISTANCE CALL: (712) 262-8847**

For water emergencies between the hours of 5:00 PM and 8:00 AM on weekdays and anytime on Saturday, Sunday, or holidays, please call 712-262-8847 to access ILRW's emergency information.

Account #: 00-00-00-00-00 Date Printed: JUN 6 07


Reading Date	New Reading	Old Reading	Gallons Used	Water Charges	Misc Charges	Total Charges
MAY 18 07	19000	19000	0	36.50		\$ 36.50
Iowa Sales Tax				2.56		\$ 2.56
Previous Balance						\$
Balance Due						\$ 39.06
Bal Due After 10th						\$ 39.06

Please detach and return lower portion with your payment - Retain upper portion for your records.

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Monthly Billing Statement For:

NAME  
ADDRESS  
CITY, STATE ZIP



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Remit To:

Iowa Lakes Regional Water  
P.O. Box 555  
Spencer IA 51301

Remittance Information

Account # 00-00-00-00-00

Balance Due **39.06**

Bal Due After 10th **42.71**

Amount Enclosed \_\_\_\_\_

- ILRW has three billing zones. The service location of a customer determines which zone they are placed in.
- Monthly bills are sent out on the 1st, 10th, and 20th of each month for Zones 1, 2, and 3, respectively.

■ IMAGE A shows what the monthly statements look like.

ILRW measures water usage in 1,000 gallon increments. Therefore, a customer using 1,500 gallons a month will receive a statement showing they had 1,000 gallons of usage the first month and their readings went from "0" to "1". Their second month's statement will show they used 2,000 gallons and the reading went from "1" to "3".

- On average, each person uses 2,000 gallons per month. A family of four could have a monthly average of 8,000 gallons. This amount may vary, though, depending upon personal habits.

- With Iowa Lakes Regional Water's free Direct Payment Program, members can simplify monthly bill paying and save time and money by having their utility bill automatically withdrawn from their financial institution.

- ILRW reads each customer's meter by using a radio read system. A remote is placed at each member's service address and transmits the reading to a laptop as ILRW personnel drive by the location.