

# LU VERNE WATER NEWS

City of Lu Verne Water & Sewer System Newsletter

February 2016

## View Your Water Usage Information Online

The recent installation of the upgraded water meters will provide advantages for the residents of Lu Verne. Not only will users be able to login and view their water usage online, but usage alerts can also be set.

Follow the steps provided below to login to setup and login to your account to view your usage from the previous day and prior. Usage from the time of installation is available for you to view on yearly, monthly, daily, and hourly intervals.

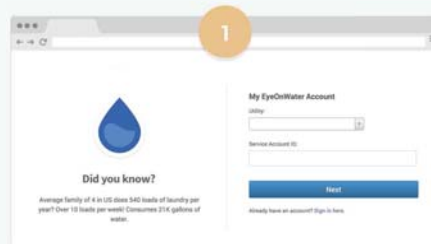
The system will alert you upon login if a leak or continuous flow of water has been detected.

Alerts can be setup to send you a message when continuous water flow is detected, as well as interval flow. You can set the alerts to your preferred settings.

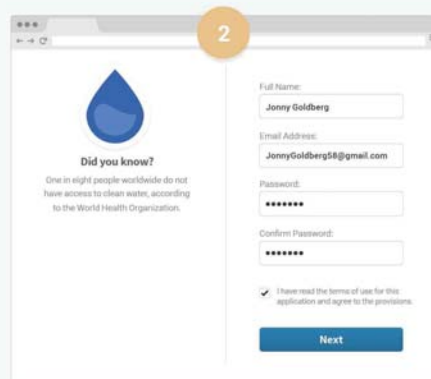
With the availability of monitoring online, once you contact City Hall or

...Continued on next page.

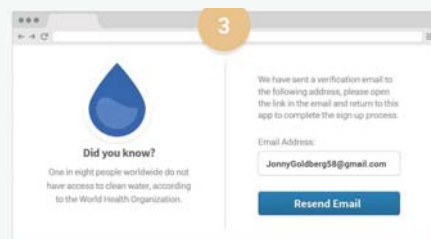
## EyeOnWater | See Your Water Usage



Visit <https://eyeonwater.com/> sign up to create your online account. You'll need to enter your service zip code and select Iowa Lakes Regional Water when it pops up under the Utility drop box. Then, enter your utility billing account number.



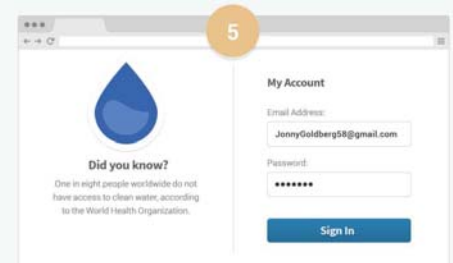
Enter your name, email and create a password.



Check your email for the verification message that has just been sent.



Click on the link in the email to verify your email address.



After clicking the link in your email, enter your email address and password to sign in.



Once you've logged in, you'll be able to view your water consumption.

Instructions for accessing your water usage information online.

## Continued... **View Your Water Usage Information Online**

ILRW, you will be advised to login online to check your current usage information to begin your search for leaks in your home plumbing or to provide to your local plumber.



Monthly Billing Transition

### **Option To Install a Second Meter**

Residents wishing to install a second water meter to monitor outside water usage not going into the Lu Verne wastewater collection system now have the option available to them.

Residents can have a second meter installed as long as the following protocol is followed:

- Resident assumes responsibility for all costs of the second meter and its installation. ILRW can perform the installation upon request from the property owner.
- Parallel installation of the second water meter is mandatory; cannot be installed in series. If you have a plumber install the meter, it is very important they are aware of this.
- Upon completion of the installation of the second meter, an inspection by ILRW must be performed.

The cost of the water meter will be about \$300.00 plus installation. To purchase a water meter and schedule the installation or inspection of your installation, please contact Larry at ILRW at 712-363-0696.

## **Electrical Grounding Precautions To Take Place**

Schedule Your  
Appointment  
ASAP

ILRW will be installing electrical ground straps around the water meters at each location in Lu Verne as a safety precaution. Due to many of the electrical systems grounding to water lines in the city, the necessary safety steps to prevent electrical shocks and electrocution need to be taken.

To schedule a safety recall visit, please contact Larry with ILRW at 712-363-0696.

### **Questions or Concerns?**

Questions and concerns regarding the future operation and billing for the Lu Verne water system can be answered by calling Kelly Graplar at 712-262-8847.