

Iowa Lakes REGIONAL WATER MEMBER NEWSLETTER

July 2015



ILRW Annual Membership Meeting To Be Held

Thursday, July 30, 2015

During the Annual Membership Meeting scheduled for Thursday, July 30, 2015, reports to the membership will include information on financial reports and audit, manager's report, and Board of Director election.

A Free Dinner starts at 6:00 p.m.
(Pork Burgers grilled by the Clay County Pork Producers)

Followed by the business meeting at 7:00 p.m.

Musical Entertainment - Katie Simpson of Spencer will perform at 7:00 p.m. Katie earned First Place in the Senior Division at the Bill Riley Talent Search Regional Competition in Spencer in June. She will now compete at the finals at the Iowa State Fair.

At the District Office - 1301 38th Avenue West, Spencer, Iowa

Agenda

- Financial Reports & Audit
- Manager's Report
- Board of Director Election
- Door Prize Drawings

Please access our office by means of routes shown below in green due to road construction

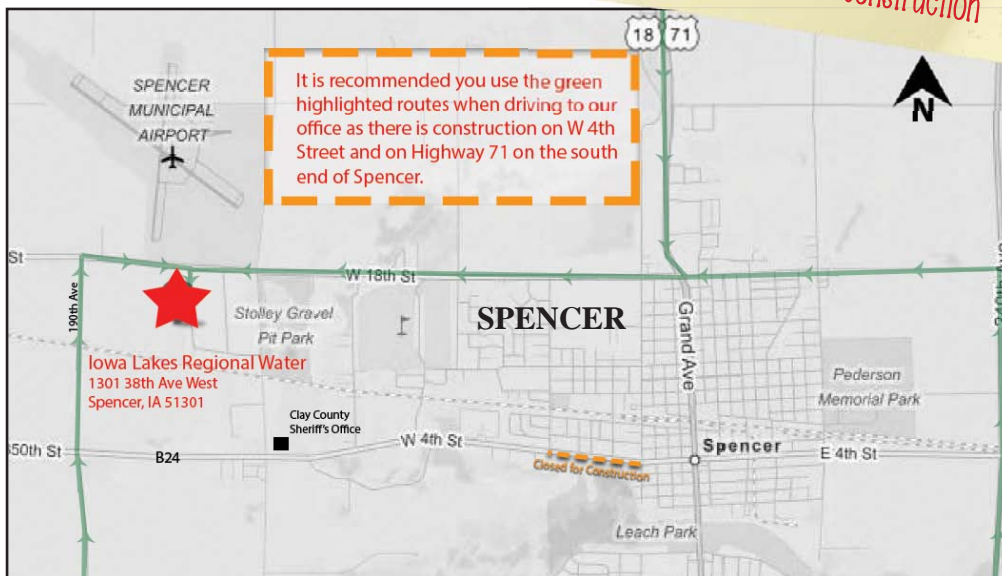


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Join us at the
**ILRW Annual
Membership Meeting**
for your chance to win
DOOR PRIZES
from several businesses or the
proxy ballot prize, a



To be eligible to win the door prize drawings, members must be present and registered before 6:30 p.m. on July 30, 2015. Need not be present to win the proxy ballot prize.

Don't miss your chance to win!
**Send in your proxy
ballot TODAY!!!**

Member's Guide to Service Line Responsibilities

Several questions sometimes arise from members when the words "service line" are used in reference to their rural water service.

A member's "service line" is the pipe carrying water from the water mainline to the home, building, or other fixed point, as chosen upon initial installation of the rural water service at a location. Meter location on property varies greatly. There are some locations where the meter is located inside a home or building. In other locations, a meter pit is located near the water mainline.

ILRW installs the mainline and service line pipe for members upon sign-up and warrants the service line for one year. After the initial year, responsibility of service line maintenance and repairs is transferred to the member. This means members are responsible for the following list of items.

- Payment for all water recorded on the meter
- Leak repairs on the service line
- Maintaining updated records of service line location
Only water mainlines (not service lines) are located when Iowa One Call or Gopher State One Call issues a locate ticket to ILRW. Location of the service line on private property is the responsibility of the member.



Seasonal Disconnection Program Winter Disconnect Appointments

Attention seasonal users and owners of vacant homes: With summer in full swing and everyone enjoying the warm temperatures, it's hard to start thinking about the colder temperatures that will arrive before we know it and plan for your seasonal disconnection. ILRW has some important tips and reminders for you, though, as you gear up for winter and colder temperatures.

- During winter disconnection, there is still a monthly minimum that is due each month even though the water is turned off. *The advantage to having the water turned off at the meter pit and draining your service line is to prevent freezing temperatures from breaking your lines and causing a large leak. Not only are you left with leak damage and repair work, but you can end up with a very large water bill.*
- There is a cost of \$40.00 to have ILRW perform a winter disconnection service call on a specified day of the week (depending on your location) where the water is turned off, the meter is disconnected, and proper steps are taken to assure that drainage from the service line can be performed by you or your plumber.
- If there is a request for a day other than what is specified for your location, at a time outside of business hours, or you do not provide ILRW with a 24-hour notice, the charge will be \$75.00 instead of \$40.00 for the appointment.

ILRW appreciates your timely notification and cooperation on these policies in order to maximize our efficiency. You can contact our office at 712-262-8847 to schedule your winter disconnect appointment.

Be Reachable! Update Your Contact Info

In order for ILRW to provide advance or immediate notifications to customers, updated contact information must be in the computer system. Two phone numbers can be stored for each owner, bill recipient, and service address. **If you have a change in your phone number, please be sure to let our office know immediately.**

EMERGENCY Contact Information

For water emergencies between the hours of 5:00 p.m. and 8:00 a.m. on weekdays and anytime on Saturday, Sunday, or holidays, please call 712-262-8847 to access ILRW's emergency information.

Iowa Lakes Regional Water

1301 38th Avenue West
P.O. Box 555
Spencer, IA 51301
Phone: 712-262-8847
Fax: 712-262-8241
Website: www.ilrw.org

Iowa Lakes Regional Water is an
Equal Opportunity Provider and Employer

Nominating Committee Report

2015 Board of Director Election

As part of the Annual Membership Meeting, the Board of Director election will be held. The Nominating Committee recommends to the membership to re-elect Steve Pohlman for a second three-year term, William Moore to fill the remaining term of a retiring board member, and Denny Vaudt to serve his first three-year term.



Steve Pohlman

Steve was raised in the Jackson area where he still resides. He started his career in farming 40 years ago in Jackson County after attending South Dakota State University for one year. He and his wife, Marsha, have raised four children and have nine grandchildren.

Along with farming, Steve and his son operate a 4,000-head nursery.

It has been important for Steve to be active in the community. Steve is currently the treasurer for the Middletown Township Board. He has also become a Lay minister within the last three years.

When Steve's not farming or spending time with his children and grandchildren, he also enjoys running.



William Moore

William was born and raised in Fort Dodge, Iowa. He attended college at Buena Vista University where his major was Religion and Philosophy and minored in Psychology and Music. He and his wife, Linda, have lived in Spirit Lake since 2000. They have one son, who is married and has two children.

William was a pastor for 30 years in the Presbyterian Church in Iowa, Pennsylvania, and California. He was very involved with mission projects and gained experience with budgets, construction, management, and communication through the ministry.

In 2000, he retired from the ministry, but not to quit working. William is currently a licensed contractor, electrical contractor, home inspector, and has a cabinet shop in Milford. When time allows, William enjoys boating and fishing.



Denny Vaudt

Since 1970, Denny has resided in the Storm Lake area. Prior to 1970, he was from Boone, Iowa, where he attended high school and community college. After community college, Denny started pharmacy school at the University of Iowa before being drafted into the Vietnam War.

Denny and his wife, Sue, now reside outside of Alta. They have raised three children and have five grandchildren.

For 45 years, Denny has been employed with School Specialty. He has also previously served on the Storm Lake City Council for two and a half years.

In his free time, Denny enjoys outdoor activities, including hunting, fishing, and golfing.

PROXY BALLOT

Please return this ballot to Iowa Lakes Regional Water by July 30, 2015. *Mail to:* ILRW, P.O. Box 555, Spencer, IA 51301.

BOARD MEMBER ELECTION

Please print. Your name and account number must be *present* and *legible* on the ballot to be eligible to vote and entered for the proxy prize drawing.

I, _____ (Name)
of **Account #** _____

being recognized as a “participating member” of Iowa Lakes Regional Water, do hereby authorize the Secretary of the ILRW Board of Directors to cast my vote for the following persons to serve as board members of Iowa Lakes Regional Water, as indicated to the right and described on page 3.

THREE BOARD POSITIONS ARE AVAILABLE **PLEASE VOTE FOR 3 PERSONS**

- Steve Pohlman
- William Moore
- Denny Vaudt
- _____
(write-in)
- _____
(write-in)
- _____
(write-in)



Ballot must be received by 12:00 p.m. on Thursday, July 30, 2015 to be eligible to win a

VIZIO 43" 4K Ultra HD Smart LED HDTV

Need not be present to win.

RSVP FOR ANNUAL MEETING

Will you be attending the ILRW Meal & Annual Membership Meeting on Thursday, July 30, 2015?

Yes No

If yes, how many persons will be attending? _____

ILRW USE ONLY

For completion by Secretary's Designee

Membership Valid: Yes No

Membership Account Number: _____

ILRW Signature: _____